

NEW GORBALS HOUSING ASSOCIATION

ANNUAL ASSURANCE STATEMENT RETURN TO THE SCOTTISH HOUSING REGULATOR – NOVEMBER 2020

New Gorbals Housing Association complies with the Scottish Housing Regulator's regulatory requirements as specified in section 4 of the Regulator's Annual Assurance Statement Statutory Guidance:

1. All relevant regulatory requirements set out in Chapter 3 of the SHR Regulatory Framework
2. All relevant standards and outcomes in the Scottish Social Housing Charter
3. All relevant legislative duties
4. Standards of Governance and Financial Management

The Management Committee is conscious that the Covid pandemic has impacted on our service provision as a result of lockdown restrictions and the temporary closure of our office to the public. Over this difficult period the Association has focussed efforts on maintaining essential services – ensuring 100% compliance for annual gas safety checks, undertaking urgent repairs, and delivering welfare support – with services further extended as Government Covid guidance has evolved.

The Management Committee of New Gorbals Housing Association is of the view that, notwithstanding some unavoidable limitations on delivery of front line services, the Association has met all regulatory requirements. The Committee has seen and considered appropriate evidence to support our level of assurance, and has taken account of SHR's 31 August advisory guidance related to the Covid pandemic.

Date of Committee meeting at which the Statement was approved: **2 November 2020**

Signed: (Linda Malone - Chair)